



QUALITY POLICY

Sigma Homes Owners association management services is committed to meeting customer needs and expectations through owner association management, property management, master community management and investment advisory in support of our strategic direction as contained in the quality management system that will be monitored and reviewed in ensuring the corporate goals are accomplished.

In order to meet this mandate we shall:-

- Establish Quality Objectives at the various functions and processes within the organization.
- Comply with all applicable requirements and expectations.
- Comply with, maintain and continually improve the quality management system based on ISO 9001:2015 requirements.
- Provide timely resources required in order to enhance service delivery.
- Monitor, measure and analyze and continually improve all processes.
- Recruit, maintain and continually improve the competencies of staff through training and providing a conducive environment that motivates, energizes and recognizes the contributions of individuals and teams.
- Operate in a manner that safeguards of those who could be affected by our operations.
- Be available and maintained as documented information
- Be available to relevant interested parties.

Sajjad Ahmed

General Manager

Rev 00, Date. 30th December 2022

